## SYDNEY WALLS

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**EDUCATION** 

**Tennessee Technological University** 

Bachelor science in Business Administration

Major: Marketing

GPA: 3.10

**EXPERIENCE** 

South by Sea

Cookeville, Tennessee

Business Development Internship

September 2020 – December 2020

- Build connections with on and off campus organizations to create merchandise for their organization
- Design custom orders and apparel and have it sent to customer in timely manner

Chick-fil-a
Cashier, Drive-Thru, Kitchen

Knoxville, Tennessee

Cookeville, Tennessee

Graduation: May 2022

May 2016 - July 2020

- Provided quality service to customers through daily interactions
  - Operated frontline cash register and offered exceptional customer service to guests and fellow team members
- Performed some food prep and service tasks such as cooking, clearing tables, serving food and drinks when necessary

Wild Wing Cafe

Knoxville, Tennessee

Hostess

December 2017 – August 2018

- Greet and acknowledge guests and seat them at assigned tables and communicate any delays or wait times
- Accept and organize call ahead seating and prioritize to accommodate customers
- Inspected dining room for cleanliness, proper supply, and required staff

## ORGANIZATIONS AND CAMPUS INVOLVEMENT

**Delta Gamma** 

September 2019 – Present

Director of Apparel

• Used online resources to create and design t-shirts and sweatshirts for the chapter

Service Events

- Attend the Tennessee School for the Blind every month to interact with the kids to make crafts, color, and play games with all the kids
- Set up booths on campus to raise money for our philanthropy or organizations we have partnered with *New member facilitator* 
  - Ensuring new members feel welcomed and included and are not overwhelmed by joining a sorority
  - Lead a small group of girls to explain the history, values, and rituals of the chapter

**Marketing Club** 

September 2019 – Present

Active member

- Designing flyers and buttons
- Creating on-campus events to raise money for the club

## **SKILLS**

Proficient in Microsoft Office Social Media Designing Apparel Slack